
SUMMARY

An enthusiastic people-leader who thrives on the personal connections forged by accompanying developers through both the day-to-day challenges of their current position, and the multiple paths lying ahead of them. Seeking an opportunity to lead and build a team of complementary, high performing developers who thrive on delighting their customer by delivering and demonstrating tangible value.

EXPERIENCE**Software Development Manager**

Bandwidth

March 2021 – Present

Currently leading a diverse group of developers across multiple development teams.

- Help developers identify areas of interest and growth, translating into goals to help explore those interests and opportunities.
- Recruiting developers to fill targeted needs across the various development teams.
- Advocate for prioritization of technology needs across development teams.
- Identified duplicative functionality yielding inconsistent data across 5 applications; advocated for extracting this out to base functionality in a standalone micro-service.
- Created and shared Goal-Writing presentation used by other development managers to bring unity and clarity to annual goal-setting efforts. Drove increased focus and improved results with developers throughout the year.
- Encourage CI/CD best practices, visible through Accelerate metrics.

Senior Software Developer

Bandwidth

September 2018 – March 2021

Responsible for leading software development pod of 3 other developers.

- Led design for automated carrier trunk group provisioning tool. Emphasized abstracting vendor-specific implementation details away from internal users, preferring instead to accept business logic that had meaning to them.
- Proposed, advocated for, and developed “self service” pages for trunk group configuration software. Ultimately, this feature allowed the company to rapidly scale in response to early days of Covid lockdowns.
- Coordinated prioritization of product deliverables and dev-org initiatives.
- Played central role in recruiting and building highly-performing pod.

Senior Software Engineer

Thomson Reuters

February 2007 – August 2018

Responsible for leading development and maintenance of “People Data Warehouse” (PDW) pathway component.

- Prioritized development, provided estimates, led reviews and coordinated releases of multi-billion-row Oracle database, PDW.
- Designed and developed custom alerting solution within publishing data mart for use by internal “special services” group. PL/SQL with Java DAO in Spring JDBC.
- Designed and developed database partition-locking mechanism to eliminate simultaneous read/write contention over database-links between data mart nodes.
- Led effort to replace obsolete, XML-based data model across entire pathway. Designed and developed method for standardizing dozens of external sources into a single, simplified JSON model.
- Led simultaneous migration of three components running Oracle V2 Exadata to X5 units. Championed exhaustive stress-testing of new machines, uncovering faulty configuration of one intended for production environment. Coordinated efforts among developers, testers, DBAs, internal customers, and management.

Developer I

Paychex

June 2005 – February 2007

Responsible for development, and unit tests on assigned tasks.

- Development with emphasis in Oracle SQL, and PL/SQL.

EDUCATION

B.S. in Computer Science w/ honors
Rochester Institute of Technology
2005

CERTIFICATIONS

Scrum Master - PSM-1
CAL-E
CAL-O

SKILLS

Agile	Hiring
Scrum	Coaching/Mentoring
Active Listening	Java/OOP
Servant Leadership	Relational DBs (MySQL)
Agile SDLC	Maven
Jira	REST